

Opening Day of the North Crossing Pool is fast approaching and your important questions are answered below.

Do we need a pool pass?

Yes, if you did not submit a pass and pictures last year. Children twelve (12) and under should be on a separate **yellow** pass from other family members. Fill out the attached pool pass, enclose photos, and mail it to the following address **no later than May 21st:**

North Crossing Community Association
Ms. Julie Lancaster
7540 N. Market Street
Frederick, Maryland 21701

Any residents who do not have this pass on file at the pool will not be permitted to enter the pool. However, adult residents may present a valid Maryland Driver's License with a North Crossing street address in lieu of a pool pass. **The lifeguard staff prior to entering the pool will perform a photo-ID check as well as a sign-in.** The back of the pool pass is used to attach recent photos of **ALL** of your household members. **Remember children under twelve (12) must be on a separate yellow pool pass. The picture(s) must be able to fit on the reverse of the pool pass. Keep in mind, photos will not be returned.**

Again, please keep in mind that all North Crossing residents and household members wishing to use the pool facility, who have not submitted photos with the enclosed pool pass form, nor do not have a valid Maryland Driver's License with a North Crossing street address, **WILL NOT** be permitted to enter the pool facility. Remember, everyone in your household who intends to use the pool must be pictured on your pool pass or they will not be allowed admittance to the pool.

Pool passes will be kept on file at the pool so the lifeguard staff can perform a photo-ID check prior to your admittance in the pool facility. This system prevents you from having to carry a pool pass back and forth to the pool. If you have any questions, please call Ms. Julie Lancaster at (301) 695-6676.

Who can get a membership to the pool?

Only homeowners in the North Crossing subdivision, **who are not delinquent on their Homeowners Association dues**, will be allowed to have a membership to the pool. The costs to operate, manage, and maintain the pool is a part of the yearly homeowner's assessment.

When will the pool open?

Beginning Saturday, May 23rd, through Monday, September 7th the pool will be open daily including Sundays and Holidays. **The pool will be open during school days in 2009 from 4:00 to 8:00 p.m.** During non-school days, the operating hours are as follows:

Sunday	10:00 a.m. to 8:00 p.m.
Monday	12:00 noon to 8:00 p.m.
Tuesday	10:00 a.m. to 8:00 p.m.
Wednesday	12:00 noon to 8:00 p.m.
Thursday	10:00 a.m. to 8:00 p.m.
Friday	12:00 noon to 8:00 p.m.
Saturday	10:00 a.m. to 8:00 p.m.
Holidays	10:00 a.m. to 8:00 p.m.

Who will manage the pool?

U.S. Aquatics has been recently contracted by the Board of Directors for the 2009 pool season to manage the North Crossing Pool. U.S. Aquatics provides a full-time manager, certified lifeguards, and performs the operation and maintenance of the pool.

What rules will govern the pool operation and are guests allowed?

Attached is a copy of the North Crossing Pool Rules as re-affirmed by the Board of Directors. **Each homeowner is responsible for reviewing the attached rules with their household members as well as their guests. U.S. Aquatics staff will be advised to strictly enforce the Board-approved rules for the safety and enjoyment of everyone. The rules apply to the U.S. Aquatics Pool Management Staff as well.** Guidelines for guests are outlined in the attached pool rules. Your 2009 Pool *Guest* Pass is also enclosed. Un-used guest passes from previous years are not valid for the 2009 pool season.

Are food and drink permitted in the pool area?

Yes, but only on the grassy areas. Please refer to the attached rules for specifics.

Can North Crossing form its own swim team and hold competitions on-site?

Yes. However, permission to form a swim team must be approved by the Board of Directors, children must be able to make a commitment to be a part of a swim team, volunteers are needed to organize/coach the team, and a formal planning period of one-year is required. As of today, no such planning is in the works. If interested in organizing a proposed North Crossing swim team please call Ms. Julie Lancaster on (301) 695-6676.

Will there be another Kid's Day, Teen Day, and/or Adult Night celebration like in past years?

Perhaps. There is a small budget for food and drink for these events. However, we are in need of a North Crossing volunteer to organize and advertise these unscheduled one-day events. If you would like to volunteer, please call Ms. Julie Lancaster on (301) 695-6676 for more info.

Will other events be held at the pool?

It's possible. Any happenings will be announced in the North Crossing Newsletter and/or the information Bulletin Board posted in the pool house. However, keep in mind for these types of events to be held, volunteers from the community are needed. If you wish to volunteer, please notify Clagett Management.

What if I discover a problem at the pool or with the lifeguard staff?

U.S. Aquatics is responsible for full management of the pool and its staff. If any problems are discovered, please bring them to the immediate attention of the lifeguard staff and/or U.S. Aquatics front office. If you feel your problem has not been addressed timely after first notifying U.S. Aquatics, then please call Ms. Julie Lancaster at Clagett Management on (301) 695-6676.

Have a safe and enjoyable swim season.